



10-13 JUNE 2024 | MILAN, ITALY

EUROPE CONFERENCE

10-13 June 2024, Milan, Italy

ATTENDEE BOOKING TERMS & CONDITIONS

1. Agreement

- 1.1 Completion and submission of the booking form is binding confirmation of your commitment to take the pass booked at the rate advertised and of your acceptance of these booking terms and conditions including the cancellation policy.
- 1.2 To qualify for the member rates, individuals must be paid up members for their subscription year.

2. Payment

- 2.1 Payment should accompany all registrations at time of booking and made via the online system. If you have Corporate Membership, an invoice* can be issued. Please contact Niamh.murphy@uli.org for more information on corporate membership.

** Our payment terms are 30 days from the issue date of invoice. If your booking is less than 30 days before the event or payment has not been received by this date, you will be asked to settle the account before being permitted to enter the event. Do ensure your accounts are aware of our terms to avoid any delays to your on-site registration.*

- 2.2 Please note: a place at the event is not considered as confirmed until payment is received.

3. Registration Types

- 3.1 For early booking rates, payment must be received within the 30 days payment conditions, should it not be received, ULI reserves the right to adjust the invoice to the current registration fee.
- 3.2 If you select the incorrect attendee type we reserve the right to amend your booking.

4. On-site Pass Changes

- 4.1 Please note that the on-site swapping of badges between individuals is not permitted. All attendees on-site must be in possession of their own name badge detailing name and organisation, registered either before or at the event. Any individuals identified not to be in possession of a valid pass will be asked to report to the on-site registration desks where the appropriate entry fee will be requested before entry is permitted.
- 4.2 Should you have registered in advance of the event but no longer able to attend and wish to transfer your pass to a colleague, please see point 5.2 below re substitutions.

5. Cancellation Terms

- 5.1 Written cancellation and refund requests received by 5th April 2024 will be awarded a full refund minus a €150 processing fee. No refunds will be given for cancellation requests received after 5th April 2024. Should monies not, at the time of cancellation, already have been paid to ULI Europe the cancellation fee will still apply.
- 5.2 Registrations may be transferred to another member of your organisation, a €50 transfer fee will be charged, and the appropriate fee category will apply upon transfer. Please note that this may incur an additional charge subject to the ticket type change.



5.3 Verbal requests for cancellations and refunds will not be accepted; all requests must be made in writing to europemeetings@uli.org

5.4 Cancellation of your conference registration does not constitute cancellation of a hotel room. Please be sure to handle both separately. ULI Europe is not liable for attendee travel and accommodation expenses.

6. Force Majeure

6.1 If the event is abandoned, cancelled or suspended in whole or in part by reason of war, fire, national emergency, labour dispute, strike, lock-out, civil disturbance, inevitable accident, national mourning, the non-availability of the venue or any other cause not within the control of the organisers, ULI Europe may at its entire discretion, repay the pass paid by the attendee, or part thereof, but shall be under no obligation to do so. ULI Europe shall be under no liability to the attendee in respect of any actions, claims, losses (including consequential losses), costs or expenses whatsoever which may be brought against or suffered or incurred by the attendee, as the result of the happening of such an event.

7. Security

7.1 Your security is the utmost important to us and on arrival at the venue there will be enhanced security checks, including bag searches. The security teams work hard to keep you safe, please help them by co-operating with their requests. Please remain vigilant and if something doesn't look right, you should speak to staff who will take appropriate action.

8. Privacy

8.1 Please be aware of scams from companies contacting participants offering to book accommodation on their behalf, or to sell contact details of our attendees. Please be assured, ULI Europe does not share or sell any contact information to third parties and our only dedicated accommodation agency is MiCodmc. We urge you not to engage with these third parties or share any personal details. Should you wish to take advantage of accommodation preferential rates, please use the dedicated booking link on our website only.

8.2 By taking part in this event you grant the event organisers full rights to use the images resulting from the photography/video filming, and any reproductions or adaptations of the images for fundraising, publicity or other purposes to help achieve ULI's aims. This might include (but is not limited to), the right to use them in their printed and online publicity, social media, press releases and associated marketing material.

If you do not wish to be photographed please inform ULI Europe in writing by emailing europa.events@uli.org.